Annual Goals for Continuing Education

2010-2011

Title: Expand Online Courses

Description: Expand online course offerings by ten percent. (1) Explore additional online

program offerings. (2) Promote courses through social media, email, website,

brochure, and UNA weekly calendar. The program is self-funding.

Budget: 0.00

University

Goals:

1,5

Strategic Goals:

Responsibility: Program Coordinators

Participation: Director

Results: Online registrations increased by 35%, and two additional online programs

were offered. Courses were promoted using social media, email, website, course catalogs, brochures, and advertising in UNA's weekly calendar.

Actions: Registration staff has become more familiar with the online program offerings

and directs more leads to the website.

Improvements: Keep registration staff informed of additional online program and course

offerings. Online program and course offerings will be more easily accessed and cross-marketed as a result of an updated registration system in Fall 2011.

Title: Administrative Assistants' Annual Conference

Description: Development and implement UNA's first annual administrative assistants'

annual conference. (1) Plan, develop, and implement administrative assistants' annual conference. (2) Market seminar through social media, email, website, brochure, and UNA weekly calendar. (3) Promote sponsorships and exhibitors

to help with the cost of the program. The program is self-funding.

Budget: 0.00

University

1,3,5

Goals:

Strategic

Goals:

Responsibility: Program Coordinator

Participation: Director

Results: Administrative Assistants' Annual Conference was held October 29, 2010

with approximately 40 participants.

Actions:

Improvements: Provide larger meeting space for participants with an area for exhibitors and

sponsors.

Title: Professional Development Training Materials

Description: Plan, develop, and distribute training materials to businesses in north Alabama

and beyond. (1) Plan, develop, and implement professional marketing pieces to promote continuing education. (2) Make personal contacts and deliver promotional materials to 100 businesses in the industrial park and surrounding

areas. The program is self-funding.

Budget: 0.00

University

1,4,5

Goals:

Strategic Goals:

Responsibility: Director

Participation: Program Coordinator

Results: Due to budget constraints, marketing efforts are ongoing into summer and fall.

Actions:

Improvements: Marketing materials will include more online learning opportunities.

Title: Alabama Planning Institute

Description: Implement Advanced Certified Alabama Planning & Zoning Official

Program. 1. Notify and request endorsement from the Alabama Association of Regional Councils. 2. Notify and request endorsement from the Alabama League of Municipalities. 3. Review curriculum. 4. Plan, develop, and implement marketing piece for promotion. 5. Market program through email,

website, social media, brochures, and UNA weekly calendar.

Budget: 0.00

University 1,4,5 Goals:

Strategic Goals:

Responsibility: Director

Participation: Program Coordinator

Results: Advanced Certified Alabama Planning & Zoning Official Program: developed

course titles and number of hours for each; course curriculum and

endorsements are currently under development by designated instructors.

Program likely to begin Fall 2012.

Actions:

Improvements: Look at ways to develop online training for this program.

Title: Staff Certification Training

Description: Complete certified program planner staff certification training for two staff

members. (ongoing from 2008-2009 and 2009-2010). (1)Explore online training opportunity. (2)Explore conference/instructor-led training

opportunity. The program is self-funding.

Budget: 0.00

University

1,2,3,4,5

Goals:

Strategic Goals:

Responsibility: Director

Participation:

Results: Two program coordinators are currently enrolled and participating in the

online certified program planner training; they should complete the training

by Fall 2010.

Actions:

Improvements: